



# **Public Inspection for the Kuala Lumpur-Singapore High Speed Rail**

*Frequently Asked Questions (FAQ)*

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## Frequently Asked Questions

### **Public Inspection**

#### **1. What is the purpose of Public Inspection?**

*The Public Inspection is a mandatory process under Section 84 of the Land Public Transport Act 2010, for us to gather the feedback and concerns of the public surrounding the project alignment.*

*At the Public Inspection, the public will be able to learn more about:*

- *The technical specifications of the project*
- *The alignment map*
- *The socio-economic benefits*

#### **2. When is the Public Inspection and where should I go?**

*The Public Inspection began on 1 November 2017 and will run for three months, until end of January 2018. During that period, we encourage the public to provide feedback through the channels that we have, whether on-ground, through our hotline or website. The Public Inspection booths will be available in major high-traffic areas including shopping malls and local council offices in cities along the HSR alignment. Further details and the full list of venues can be found on our website at <http://www.myhsr.com.my/PI>.*

#### **3. How can public voice their opinions and provide feedback?**

*There are a few touchpoints for the public to share feedback with us. We have established a hotline where the public can voice out feedback and concerns, or visit our website to fill in the [Public Inspection Feedback Form](#). On a more permanent basis, we will set up booths where the people can learn about the project. Further details and the full list of venues can be found on our website at <http://www.myhsr.com.my/PI>.*

#### **4. What are the official channels for the public to reach out to MyHSR Corp?**

Hotline: 1800-18-6477

*(Available from Monday to Friday, except for Public Holidays, 9am – 5pm)*

Email: [feedback@myhsr.com.my](mailto:feedback@myhsr.com.my)

MyHSR Corp's Website: <http://www.myhsr.com.my/PI>

MyHSR Corp's Office:

Level 9, Block A Platinum Sentral, Jalan Stesen Sentral 2,  
Kuala Lumpur Sentral, 50470, Kuala Lumpur.

**5. Will the alignment change upon receiving the public's feedback?**

*Upon completion of the Public Inspection exercise in January 2018, all feedback received will be compiled, analysed and deliberated. After which, the final alignment will be derived and included into the final Railway Scheme document submitted to SPAD. Land required for the project will be acquired and the acquisition will be carried out according to the processes stipulated in the Land Acquisition Act (LAA) 1960.*

**6. Will there be other future Public Inspection?**

*Should there be a major change to the alignment based on the public's feedback, MyHSR Corp may be required to do another round of Public Inspection (following the completion of the Public Inspection from 1 November 2017 to 31 January 2018) at Suruhanjaya Pengangkutan Awam Darat's (SPAD) Office in Kuala Lumpur.*

**7. What happens after the Public Inspection?**

*Following the end of the three-month Public Inspection period, all public feedback will be studied and the final Railway Scheme (the final KL-SG HSR alignment) will be concluded two months after.*

## **Land Acquisition**

### **1. When will the land acquisition for this project start?**

*The land acquisition process is governed by the Land Acquisition Act (LAA) 1960. The Government is currently in the process of conducting the Section 4 LAA 1960, which reserves an approximately 500m width of land along the KL-SG HSR corridor for study purposes i.e. soil investigation, survey, etc.*

*Upon finalisation of the alignment, the Government will be conducting Section 8 LAA 1960, to acquire the affected land permanently, which is required for the construction of the HSR structure (average width is approximately 30 – 50 meters) that sits within the 500m land along the KL-SG HSR corridor. The final width of the land varies depending on the topography of the land and railway protection zone as indicated under Railway Protection Zone Regulation 1998.*

### **2. How will it affect the people whose lands are acquired, especially to businesses and residences?**

*A study is first conducted within the 500m vicinity of the KL-SG HSR project alignment to determine the most feasible alignment and minimal impact on-ground towards the infrastructure and communities. We will also have a series of engagement with the affected land and property owners.*

### **3. Given that the KL-SG HSR project spans across several states, what is the process for land acquisition?**

*Per the LAA, the application will be initiated by the Federal Government and the subsequent process of land acquisition will be led by the State governments in ensuring the process is in compliance with the applicable land laws and regulations in Malaysia.*

### **4. How is the compensation package derived?**

*The land compensation will be based on the First Schedule of the Land Acquisition Act 1960. The compensation will be assessed by the Land Administrator during the land acquisition hearing. It is advisable for landowners to appoint a private valuer to help in the assessment of their land value during the Section 8 stage.*

### **5. When will land acquisition end?**

*The land acquisition will end once landowners receive a Form K from the Land Administrator. This notice will be given to the affected landowners to inform them that their lands have been acquired by the Government for the KL-SG HSR project.*

## **About the KL-SG HSR Project**

### **1. How did the idea of constructing the KL-SG HSR come about?**

*HSR was identified as one of the Entry Point Projects (EPPs) under the Economic Transformation Programme (ETP) for Greater Kuala Lumpur in 2010, aimed at transforming Malaysia into a high-income nation by 2020.*

*Both the Prime Ministers of Malaysia and Singapore in February 2013, at the Malaysia-Singapore Leaders' Retreat, agreed to build the KL-SG HSR. A Memorandum of Understanding and Bilateral Agreement were then signed between the two countries in 2016, signifying the agreement and the commitment of both countries to construct the project.*

### **2. What are details of the alignment?**

*The KL–SG HSR alignment will be approximately 350km;*

- *~335km: Bandar Malaysia station – International Border*
- *~15km: International Border – Jurong East station*
- *8 stations: Bandar Malaysia, Bangi-Putrajaya, Seremban, Melaka, Batu Pahat, Muar, Iskandar Puteri and Jurong East (Singapore).*

### **3. What are the types of services that will be offered?**

*When completed, 3 types of services will be offered:*

- *Express Service between Kuala Lumpur and Singapore (90 minutes – non-stop)*
- *Domestic Service between Bandar Malaysia and Iskandar Puteri*
- *Shuttle Service between Iskandar Puteri and Jurong East*

### **4. When is the target completion date?**

*HSR operations is expected to commence by end 2026.*

### **5. What is the anticipated growth in passengers upon completion?**

*We expect modest ridership numbers during the initial year of service with a progressive ramp up in ridership growth before it attains steady state. We expect to carry an estimated 22 million passengers in year 10 of operations for all travel routes.*

### **6. What is the current progress of the HSR?**

*Both countries are working closely with the Joint Development Partner (JDP) in preparing for the AssetsCo tender to be called by end of this year. Each country will also be calling its civil construction tenders in due course. Industry briefings have been completed, with the first briefing*

*in Singapore on 5 July, and the other on 26 September. During the briefings, we shared additional information and update on the AssetsCo tender in response to the key queries raised by the market.*

*We are also conducting the Public Inspection for a duration of three months, Environmental Impact Assessment (EIA) study and at the same time in the process of gazetting the HSR corridor as well as engaging with technical agencies in preparation for the next steps of the KL-SG HSR project.*

**7. What are some of the upcoming key milestones for the KL-SG HSR project?**

*The coming months will see us roll out programmes that will focus on talent development, public engagement and education, and community awareness. Towards the end of the year, we will be announcing the tender for the AssetsCo, which will be responsible for designing, building, financing and maintaining all rolling stock, as well as designing, building, financing, operating and maintaining all rail assets.*

**8. When will construction start?**

*Construction is expected to commence in 2019, after the construction tenders have been completed, and the successful tenderers have been appointed.*

**9. How long will it take to build the stations?**

*All stations for each city will be built according to the project timeline, following all due processes. Construction of the project will take place once all studies, public displays, and legal and regulatory requirements have been complied with. Our targeted completion date for the entire HSR project is by end 2026, and we look forward to seeing each station's uniqueness displayed upon completion.*

**10. What is the estimated cost of the project?**

*The KL-SG HSR's project financials are equitable to both countries where each country expects significant economic benefits from the project. We are not able to share specifics at this point but will do so in due course.*

**11. Is there really a need for the KL-SG HSR project?**

*We have witnessed tremendous growth for communities in countries with existing HSR infrastructure. Malaysia recently celebrated its 60<sup>th</sup> National Day, and the public transportation system has developed by leaps and bounds throughout these years. The nation is poised to welcome such development and will continue to improve the quality of life for the people.*

## **About MyHSR Corporation**

### **1. What is MyHSR Corp and what does it do?**

*MyHSR Corp is the Government of Malaysia's project delivery vehicle tasked to drive the development and implementation of the KL-SG HSR project. Incorporated in September 2015, MyHSR Corp is a wholly-owned organisation by the Minister of Finance Incorporated.*

*Additionally, MyHSR Corp in collaboration with the Economic Planning Unit (EPU) in the Prime Minister's Department and various local stakeholders have jointly developed the Socio-economic Development Programme (SDP), a plan that will set the direction and ensure sustainable socio-economic development along the HSR corridor.*

### **2. Where is MyHSR Corp based at? Is MyHSR Corp considered a government entity?**

*MyHSR Corp is based in Platinum Sentral, Kuala Lumpur. MyHSR Corp is a government-owned entity and is mandated as the project delivery vehicle of the KL-SG HSR project for Malaysia.*

### **3. Does MyHSR Corp report to SPAD?**

*MyHSR Corp is wholly-owned by the Minister of Finance Incorporated and therefore reports to the Ministry on corporate matters. MyHSR Corp would report to SPAD as the regulator for the HSR project.*

### **4. How does MyHSR Corp work with SPAD, government authorities and transport providers to provide local public transport services?**

*MyHSR Corp works closely with federal (SPAD), state, and local (e.g. PAJ) transportation authorities to provide end-to-end connectivity. Public transportation planning and implementation is one of the core components of the Cities Transformation Programme (CTP) under the SDP. In terms of the actual mechanism for working together with these agencies:*

- Several alignment exercises are being done with existing federal, state, and local transportation masterplans;*
- A series of workshops are being carried out with relevant stakeholders to identify HSR-related public transportation needs and develop action plans;*
- Coordination exercises/ gazettement to incorporate HSR needs into existing plans will follow;*
- MyHSR Corp together with other partners will monitor implementation of said public transportation projects*